



**AbsoluteAUTO Solutions,LLC**  
**CUSTOMER INFORMATION PRIVACY NOTICE**

This Customer Information Privacy Notice (Customer Notice) is provided by AbsoluteAUTO Solutions,LLC. (AAS). This Customer Notice:

- Explains how we collect and disclose customer information when you apply or obtain financial products and services for personal, family, or household purposes from AAS.
- Gives you choices. You may tell us your preferences about sharing customer information. You may tell us if you wish to receive special notices using your information on special pricing or other promotional from us.

We may supplement this Customer Notice to address special law requirements not other wise described in the state disclosure section below. In the event of a conflict between this document and the supplement the provisions will apply to the extent applicable.

**Confidentiality and Security**

Protecting customer information has always been important to us. Access to consumer information is limited to those persons who need to know that information. For example access to customer information is needed to resolve questions or inquires for internal security or fraud control, to provide products or services, to protect or enforce our rights.

We maintain physical, electronic, and procedural safe guards that comply with federal standards guarding customer information.

**Customer Information We Collect**

We collect customer information about you from the following sources:

Information we were given by you such as your name, address, social security number, assets,& income. Information we receive from credit reporting agencies , such as your credit worthiness, and credit history.

**Exceptions**

- Other consumer reporting agencies.
- For fraud security or risk control.
- To resolve concerns you may have regarding your account.
- With your consent, at your direction.
- To companies that provide services to us, such as data processing.

You may limit AbsoluteAUTO Solutions, LLC from marketing their products and services to you, based on information that we collected from you. The information includes your income, social security number marital status, credit score, credit history, and account balances Please be aware, however that this right is limited. It does not cover situations where the law permits AAS to use your personal information from other transactions to market products and services to you. Also, if you ask us to limit the marketing described, our ability to offer you beneficial products and services may be hampered.

**Correcting Errors in Information Shared With Credit Reporting Agencies**

If you believe any information we share with a credit reporting agency is in correct, please contact us. When writing or calling please provide us with your account number, address, phone number, social security number, and the type of account. You also must tell us what information was reported in error.

## **Identity Theft**

The law provides certain rights for victims of identity theft. If you believe you are a victim of identity theft with respect to any account(s) , please notify us immediately. Also provide us as much information as possible, such as account numbers, transaction numbers, and any dates that you might have to assist us in resolving your theft issue.

## **State Disclosures**

In addition to your rights described in this document, you may have other rights under state laws with respect to our information practices. We will comply with all state laws and practices.

## **AbsoluteAUTO Solutions, LLC Private Records Policy**

AAS has every modern technique in place to protect your private information. Credit applications and credit reports, are not printed to paper, our computer system backs up the information numerous times per day, the information is encrypted and stored off site in a internet security data base. All computers are pass word protected, and all file are securely locked away. Our premises have two double locked doors leading to our second floor offices, two alarm systems, and computer software that protects our documents from hackers, spy ware and the like. Discarded paper of any kind is shredded .By law we must retain records for a seven year period, at that time a professional records disposal company will destroy them. We take your privacy seriously and have gone above and beyond the required laws regarding personal information. Our employees are trained and tested upon being hired regarding safe guarding private consumer electronic information. They are also bonded and are retested every six months. Required to sign a legal document agreeing that they have read, understand and will carry out our policies. On our web site you will find direct links to consumer protection agencies should you need them. Please contact our offices with any questions or concerns regarding these policies.

“KNOW WHO YOUR DEALING WITH”

